

Small and Medium Enterprise Colocation

DataHive's promise is to provide the best possible solutions, services and support to help clients colocate their servers safely and securely. In today's Internet environment, every business, large or small must have the assurance that their sensitive and important electronic information will not be jeopardized in any way.

DataHive recognizes the comfort level and assurance you need to run your business. We also understand how important it is that your customers receive the guarantees they require. After all, your satisfied customer is our satisfied customer. Whether you have one server or many more, your current business requirements are important to us.

The DataHive data centre runs on 200 Mbps Ethernet, connected to the Internet through multiple redundant high speed Internet lines using Brocade IPv4 and IPv6 routers. Shaw, Allstream and Hurricane Electric provide primary BGP Internet connectivity. However, DataHive is a carrier-neutral facility with the advantage of choosing from a number of additional tier-1 Internet backbone carriers such as Telus, TeraGo, Rogers and Bell.

Clients are guaranteed plenty of excess Internet capacity, so clients never have to be concerned about bandwidth requirements. We guarantee a maximum average utilization of 70%. This means our metric for Internet line upgrades is to have 30% excess capacity during peak load times, regardless of how many high-speed lines we already have. DataHive addresses this as a core business policy.

DataHive's facility employs a redundant power system, including a UPS Bypass switch, generator, climate control, fire suppression and 24x7 video monitoring. Access to the facility is protected by mantrap doors and state-of-the-art biometrics, as well as digitally encrypted keys for rack access. Clients have full-time, online viewing of their bandwidth usage.

All services include 24x7 technical support. Clients are provided with phone numbers, email addresses and instant messenger information to contact support staff directly, day or night, seven days a week.

To request a tour of the DataHive facility, please contact us at 403-313-1106 or email info@datahive.ca.

If you require 24x7 hands-on access to your servers without the cost of building and/or maintaining an in-house data centre, DataHive's colocation services are for you.

DataHive
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